Dental Emergencies

What to do, and how to reach us any day of the week.

MONDAY–THURSDAY · 8 AM–5 PM

Call (312) 263-2323

Call early in the day so we can fit you in.

FRIDAY–SUNDAY & AFTER HOURS

Text (312) 597-8299

Sandy, our Practice Manager, will help decide your next steps.

When you text, include your name, date of birth, what happened and a photo if you can.

TEXT OR CALL US RIGHT AWAY

- Severe or throbbing pain
- A knocked-out or loose adult tooth
- Swelling of the gums, face or jaw
- Bleeding that won't stop with pressure
- A broken tooth with pain

CAN USUALLY WAIT FOR OUR NEXT OFFICE DAY

- Lost filling or crown, no pain
- Small chip, no pain
- Mild sensitivity
- Broken or loose denture

CALL 911 OR GO TO THE ER

- Swelling that affects breathing or swallowing
- Swelling spreading to the eye or neck
- Fever with facial swelling
- A possible broken jaw or head injury

Knocked-out adult tooth

Act fast: the first 30–60 minutes matter most.

1. Hold it by the crown, never the root.
2. If dirty, rinse briefly with milk or water. Don't scrub.
3. Gently push it back in place and bite on gauze.
4. Can't? Keep it in milk, not plain water.
5. Text or call us right away.

Swelling

- Cold compress on the cheek, 20 minutes on and off.
- Rinse with warm salt water. No heat.
- Never put aspirin directly on the gums.

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